



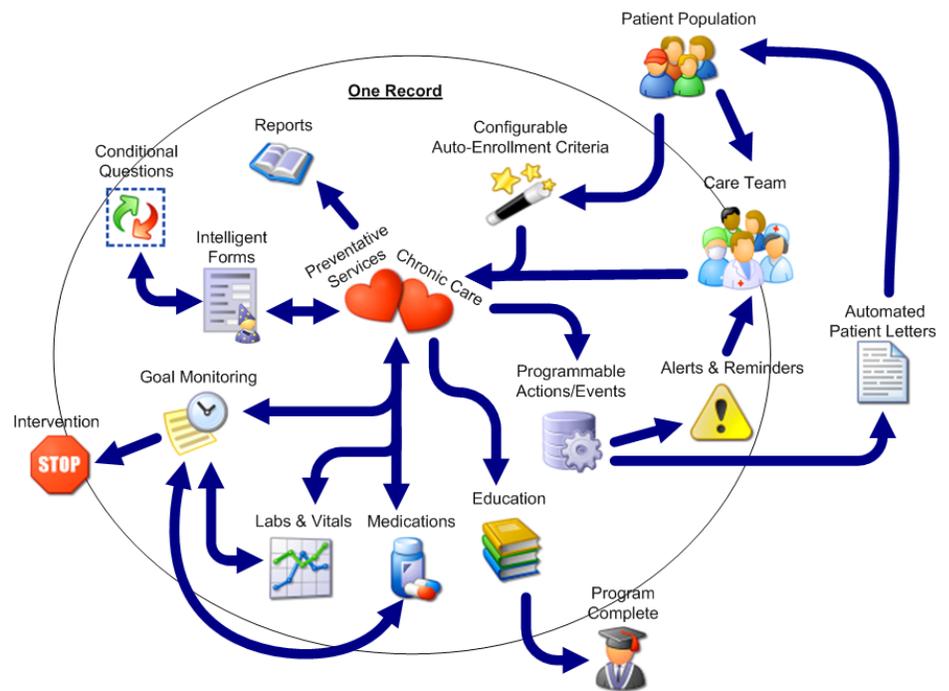
# Care Management

## Relieve Strain on Hospital Resources by Effectively Managing Chronic Illness with Care Management

*How many different systems does it take to get complete patient information?*

*Only OneRecord™.*

*The OneRecord for Healthcare™.*



### Scenario

A large portion of your patients have at least one chronic disease. The patients are unsure how to keep the disease under control, so in turn make constant visits to your hospital to get the medications and help they need. Each repeat visit requires the aid of an RN, doctor, pharmacist, room, bed, etc. This strain on the hospital is becoming a financial nightmare.

### RelWare Solution

Control healthcare costs and focus on preventative care with OneRecord Care Coordination™ for comprehensive chronic disease management with preventative health reminders. This provides automated participant selection, and custom program creation and management.

### RelWare Solution (cont.)

Care Coordination allows clinicians to coordinate health maintenance activities and bring essential healthcare coordination components to the enterprise, which supports a breadth of features for improving best-practice methodologies for healthcare facilities.

Clinicians appreciate that the OneRecord EMR utilizes the same configuration view for both inpatient and ambulatory: standardization of access and result reporting to drive to more standardization of care.

### **What is Care Management?**

There are two types of programs that fall under the heading of Care Management: Chronic Care programs and Prevention programs.

Preventive programs aim to prevent conditions or diseases from occurring. All patients are candidates for preventive health programs. Patients should be auto identified by OneRecord, based on defined risk criteria (for example, all Males/Females over age 50 would be identified to screen for risk of colon cancer).

If a condition or disease is present, then Chronic Care programs take over to manage the patient's care. Chronic care relates to those conditions that are acute or chronic for a patient (for example, lipids, anticoagulation, diabetes, and congestive heart failure). Patients have their conditions managed to prevent further illnesses or complications.

As an administrator of the system, you can define and configure any type of program that suits your organization's needs. From the enrollment requirements to day-to-day managing of patient-specific goals, you have the ultimate control to make each program a success. Managing chronic disease has never been easier!

### **A Cry for Help**

It is a common occurrence. A patient comes to the hospital with a severe condition that was completely avoidable with some basic routine exams and maintenance. Prevention of the most common illnesses is one of the most effective tools in patient care.

One Record's Care Management notification methods are unlike anything you have seen before. Indicators on the patient record, inbox notification to the entire care team, and automatically sending the patient a reminder letter are just a few possible options available. The rules set up with Care Management aim to achieve the highest level of care with the least amount of work from the providers. Monitoring of the labs, medications, vitals, and even frequency of appointments all aid in the managing and identification of patients, and are all automatic.

### **About RelWare Technology**

At RelWare, we realized in 1998 that the Internet, and specifically, Web-based technology was the future. We built our company with the continued motto: "Every application is a Web application." This meant that anytime we looked at writing a new application, we first asked ourselves, "Can I write this as a Web application?" What we soon found was the answer was invariably "Yes". . .every time.

It has been 10 years since we started, and we are still saying "Yes". . .every time.

